

CULINARY CONCEPTS

LONDON

RETURNS FORM

DATE		CUSTOMER NO.	ZZ
ORDER NO.		DELIVERY NO.	
CUSTOMER NAME			
ADDRESS			
CITY/TOWN		POSTCODE	
PHONE NUMBER			

ITEM CODE	QTY	RETURN REASON	REFUND ✓	EXCHANGE ✓	<u>NOTES</u> PLEASE CLARIFY REASON FOR RETURN

RETURN REASON CODES
1. NOT AS EXPECTED 2. POOR QUALITY/FAULTY 3. INCORRECT ITEM RECEIVED
4. DAMAGED ON ARRIVAL 5. NO LONGER REQUIRED

OTHER COMMENTS

RETURN ADDRESS

Culinary Concepts Returns, Lodge Farm, Hook Road, North Warnborough, Hook, RG29 1HA

OUR RETURNS POLICY

If you are not entirely satisfied with the products that you have chosen you may return them to us within **28 days for** exchange or a refund provided that the products are returned complete, in perfect condition, unused and with the original packaging. When returning goods, please pack the items in the original packaging, enclose the delivery note / proof of purchase along with this form and address the parcel clearly. When returning items we strongly advise you obtain proof of posting and retain this until your return has been completed. We cannot accept responsibility for parcels lost in transit. We will only refund or provide an exchange for the costs of postage where the item returned is faulty or you have received an incorrect product. For added convenience returns collections can be organized by Culinary Concepts however there is a minimum charge of £9.95 for UK mainland collections. Once we receive your item(s) we will inspect and process your refund or exchange which may take up to 15 working days. Our full returns policy can be found online.

FOR MORE INFORMATION PLEASE VISIT WWW.CULINARYCONCEPTS.CO.UK OR CALL 01252 852305